

# Restoring Hearts Ministries, Inc.

---

***“We as a ministry are committed to helping the ‘wounded warriors’ complete the vision and ministry that God has called them to!”***

P.O. Box 100  
Indian Trail, NC 28079  
[www.Restoringhearts.net](http://www.Restoringhearts.net)  
[ishpay@windstream.net](mailto:ishpay@windstream.net)  
704-641-8944 704-882-0895

**RIGHT TO KNOW: Disclosure, Information, Disclaimer & Agreement to the Ministry Process.**

**PERSONAL & PHONE MINISTRY:** Our ministry model is based on the principles of Scripture, and depends on the gifts of the Holy Spirit to help us understand the roots of our problems, to forgive those who have wounded us, and to receive forgiveness for judging ourselves and others.

**PAYMENT:** This ministry is funded by God’s people under the Biblical principle of sowing and reaping. The suggested donation is \$75 per ministry session. We know that some cannot afford to pay the entire amount each session. Occasionally we have “Healing Scholarships” available to pay for your sessions.

**APPOINTMENT TIME:** A ministry session typically consists of 60-90 minutes.

**CANCELLATION POLICY:** If client who has made a predetermined appointment has not called in or appeared within 15 minutes of start of that appointment time, other clients who have requested to be on a cancellation list will be contacted to take that appointment time. Missing more than two appointments without giving 24 hour notice will cause the third and succeeding appointments to be charged at the suggested donation.

**INSURANCE:** It is our understanding that insurance carriers do not typically cover our ministry services. No one on staff is a licensed clinical psychologist, psychiatrist or counselor. *We are Christian ministers helping people find Redemptive Resolution and Restoration of Relationships.”* I understand these practices are spiritual and religious in nature.

**DISCLAIMER:** Restoring Hearts Ministries, Inc. does not seek to be in conflict with any medical or psychiatric practices. We are not a part of medicine or psychology, yet we work to make them more effective, rather than working against them. We believe many human problems are fundamentally spiritual with associated physiological and psychological manifestations. We do not diagnose or treat disease. Treatment modalities around your specific health issues are between you and your physician. The fruit of this ministry will come forth out of the relationship between the client and the Godhead based on the scriptural insights given that are *applied* and the power of the Holy Spirit through prayer.

**SATISFACTION OR NON-SATISFACTION OF SERVICES RENDERED:** Prayer ministry is more of an art than science, therapeutically speaking, and its outcome depend on a number of factors. Therefore, it is understood as the client enters into a relationship with the individual providing ministry, the prayer ministry provides an opportunity for healing, in which no promises or guarantees can be made relative to the outcome or personal satisfaction.

It is agreed that the client always has the privilege of termination at any time for any reason. Restoring Hearts, Inc. may refuse to provide ministry services or refer clients as deemed necessary.

**PERMISSION, CONFIDENTIALITY, DUTY TO REPORT:** I understand my right to confidentiality will be respected. I will be asked permission should the minister feel they would like to consult with another minister or physician about my life. If I decline permission, Restoring Hearts, Inc. will

# Restoring Hearts Ministries, Inc.

---

keep my confidentiality, and not consult another. It is with this understanding that the undersigned does enter into a ministry relationship and assumes the responsibilities as set forth.

**OWNERSHIP OF OUR FILES:** It is agreed that our notes and files are the property of Restoring Hearts, Ministries, Inc. and cannot be released to anyone. We choose not to be involved in court proceedings and rather resolve any conflict according to Matthew 18:15 & 16.

Agreed and acknowledged RIGHT TO KNOW by: \_\_\_\_\_

(Signature and Date)

I have a copy of this agreement for my records: \_\_\_\_\_

(Signature and Date)

Restoring Hearts Minister's Signature: \_\_\_\_\_ Date \_\_\_\_\_

**PLEASE KEEP ONE COPY FOR YOUR FILES AND RETURN THE OTHER COPY IN THE ENCLOSED ENVELOPE TO:**

Restoring Hearts Ministries, Inc.

P.O. Box 100

Indian Trail, NC 28079

**Restoring Hearts Ministries, Inc. is a qualified non profit 501(C)(3) ministry.**

**Donations are tax-deductible.**